

**TITLE: Approval of Hawaii Information Consortium Customer Service Agreement**

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The Hawaii Teacher Standards Board approves the Hawaii Information Consortium Statement of Work for Customer Service and Support for a term of six months and directs the Executive Director to present a report at the February 2012 meeting of the Budget, Personnel and Strategic Planning Committee on progress of the agreement.

**Submitted by:** Terry Lynn Holck

**Referred to:** Budget, Personnel and Strategic Planning Committee