

**TITLE: Approval of Hawaii Information Consortium Customer Service Agreement**

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The Hawaii Teacher Standards Board approves extension of the Hawaii Information Consortium Statement of Work for Customer Service and Support for a term commencing April 1, 2012 and ending June 30, 2012, and directs the Executive Director to present a report at the May 2012 meeting of the Budget, Personnel and Strategic Planning Committee on data collected on the Scope of Work performed by HIC as specified in customer service agreement.

**Submitted by:** Terry Lynn Holck

**Referred to:** Budget, Personnel and Strategic Planning Committee